

# Local Everywhere®

Our employees live and work in the same communities you do. Every month, we will be sharing a story of one of our teammates with you. They might be your neighbor, or that guy on the trail running with his dog, or that gal sitting next to you cheering for the high school team. These are the same people who greet you when you call Animal Supply Company, or deliver orders to your store – and we couldn't be more proud of them. We are Animal Supply Company and we are local everywhere.



## Alicia Arnold is All About Family

### Alicia Arnold

TEAM

Territory Sales Manager

HOMETOWN

Ventura County, CA

Alicia lives in Ventura County, California, close to most of her family. "I am lucky that most of my family lives within 30 minutes of where I live," she said. "I get to see them often, including my two amazing nephews."

Alicia is our Southern California Territory Sales Manager and spends a lot of time on the road. Having her family close means not

having to drive very far to see them after spending all day in the car already.

"My family gets together as much as possible for family dinners, BBQs, and to support each other at activities we are involved

in," Alicia said. "I love spending time with my nephews Ryder and Caleb even if it's just coloring together or cuddling up and watching movies together."

Alicia also enjoys spending time with her dog Brandy and her cat Denver. "About 11 years ago, I was working in a pet store and Brandy was dropped off," Alicia said. She took Brandy home and decided to keep her. Last Christmas, Alicia felt Brandy needed a buddy and since she appeared to be partial to cats, Alicia rescued Denver. Now they are best buds.



It's clear that Alicia loves her family. She also loves her Animal Supply family. "I get to work with the most amazing people in world," she said. "We all take care of each other and help build each other up."

Alicia is proud of the fact that Animal Supply has always told her to do the right thing by her customers. I have known many of my retailers for more than 10 years and being able to take

care of them means so much to me."

Whether its spending the day in a store to help with a reset, helping them with return issues or simply treating them to coffee, Alicia understands the challenges of the independent pet retailer and wants to do everything she can to help them be successful. "They're like family to me," she said.

And, isn't that what family is all about? Taking care of each other? Alicia thinks so.

*"I get to work with the most amazing people in the world."*

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*Delivering Success*