

Local Everywhere®

Our employees live and work in the same communities you do. Every month, we will be sharing a story of one of our teammates with you. They might be your neighbor, or that guy on the trail running with his dog, or that gal sitting next to you cheering for the high school team. These are the same people who greet you when you call Animal Supply Company, or deliver orders to your store – and we couldn't be more proud of them. We are Animal Supply Company and we are local everywhere.



Linda Left Her Heart in Buffalo

Linda Folga

TEAM
Customer Service

HOMETOWN
Orrville, OH

Linda Folga lives in Orrville, Ohio, she transferred there from Buffalo, New York, which is where her husband Vince still lives along with her two adult daughters Kelly and Patty. She visits Buffalo as often as she can to visit her family and her granddoggies, Zak and Rukka.

"My daughter picked up Zak from a breeder and Rukka came from a previous boyfriend of hers," Linda explained. "The living situation for Rukka was not good but the change was wonderful in a week's time. Rukka always wants to please us. Zak and Rukka are almost human to the point that certain words have to be spelled

out, but I think they're picking that up also."

Away from her family, Linda's life pretty much revolves around work, but she enjoys working with her customers, who are served out of the Syracuse Distribution Center.

"I love my customers," she said, talking about taking their orders, suggesting promotions, and listening to their concerns. She always follows through and helps them any way she can. "I call them to remind them of their scheduled delivery and will discuss anything they want to at that time also."

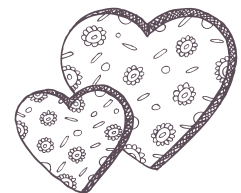
When she's not working, Linda enjoys cooking and baking, and gardening. "I find gardening very therapeutic," she said, adding, "And, I would not turn down any offers to go camping."

She is hoping to soon make Orrville her permanent home. "The cost of living and weather

so far are better in Orrville," she said. "I love the weather. We have only received a dusting of snow." Unlike Buffalo, which measures its snow in feet.

Linda may miss her family in Buffalo, but has her sights set on sunny Orrville.

"I love my customers."



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